

Yashaswini Boddupalli

Graduate Consultant Developer - Front End

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Naas, Co.Kildare, Ireland

Portfolio

<https://yashaswiniboddupalli.github.io/YBPortfolio/>

Profile

A recent graduate with masters in software engineering and 1+ years of work experience in retail customer service. Knowledge of JavaScript, CSS, SASS, unit testing using Jest. Strong interest in developing a career in front-end development and consulting, as well as learning React and Jutro, Guidewire's proprietary design system and front-end framework.

Team Work and Collaboration

- As a staff member at Curry's working with diverse teams based in Ireland and the UK to fulfil orders, insurance claims, arranging repairs and providing excellent in-store customer service.

Results Driven

- Achieved excellent customer service ratings and reached in-store insurance sales targets. Resolved customer issues and scheduled repairs faster increasing customer satisfaction ratings.

Problem Solver

- Helped customers in-store with their insurance claims and resolved their repair issues with external companies.

Projects

Covid-19 Live Updates Based On Country

- Used HTML and SASS to develop the responsive front-end.
- Used JavaScript to connect to API and output Covid cases based on country.
- Used Jest unit test framework to test the user input.
- CI/CD using Git.
- **Technical Skills:** HTML, SASS, JavaScript, Jest, API, Git
- **GitHub Link:** <https://yashaswiniboddupalli.github.io/Covid-Live-Updates/>
- **Live Project Link:** <https://github.com/yashaswiniboddupalli/Covid-Live-Updates>

Front-End Mentor Challenges

- Used HTML and CSS to develop front-end code for designs from <https://www.frontendmentor.io/>.
- **Technical skills:** HTML, CSS.
- **Sample project link:** <https://yashaswiniboddupalli.github.io/challenge-1/>
- **GitHub Link:** <https://github.com/yashaswiniboddupalli/challenge-1>

Employment History

Customer Experience , Curry's PC World, Naas, Ireland	Aug 2020 - Current
<ul style="list-style-type: none">• Achieved excellent in-store customer service ratings and reached insurance sales targets.• Troubleshoot customer laptop issues and help customers make their insurance claims in-store.• Arrange repairs, customer orders and home deliveries by collaborating with diverse teams based in Ireland and UK.• Skills Gained: Organisation, Task delegation, Teamwork, Handling and resolving complaints, Presentation, Effective Communication, Training new staff.	

Education

UX Design Bootcamp , Interaction Design Foundation, Online	Jan 2021 - Apr 2021
MSc Software Engineering , Maynooth University, Ireland	Sep 2018 - Oct 2019
<ul style="list-style-type: none">• Honors :2.1• Taught Masters Scholarship Award	
BTech Information Technology , Gudlavalleru Engineering College, India	Oct 2013 - May 2017
<ul style="list-style-type: none">• Honors :1• Best Final year Project Award, 2017	